



INSTALLATION INSTRUCTIONS – ENTERPRISE VERSION

Easy-to-follow instructions for installing the latest update of DocuXplorer's Enterprise version can be found below.

1. Log onto your server as the Administrator.
2. Type the link below into your browser's address bar:

<http://docuexplorer.com/download/docuexplorer2010enterprise.exe>

3. Save the file to your server's original installation directory (e.g. (\\Server Name\DXDocs).

4. Before running the newly downloaded version:

- A. Make a backup of the ..\DXDocs\DX4EInstall and ..\DXDocs\DXLibrary folders.
- B. Make sure you have installed the latest updates and service packs for your operating system.
- C. Make sure users have closed DocuXplorer and all Microsoft applications.
- D. Rename your current ..\DXDocs\DX4EInstall folder to ..\DXDocs\DX4EInstall.bak. If you have a problem with this step, go back to step C.

5. From the server, start the install program and change the default installation directory to your current installation directory (e.g.(?:\DXDocs\DX4EInstall)).

6. Follow the on screen instructions to complete the installation. NOTE: Please make sure to select the Advantage database version you are licensed for.

- Go to Start/All Programs in Windows.
- Click on "Advantage Database Server."
- Select "Advantage Configuration Utility."
- Click the "Install Information" tab. This will tell you what version of Sybase Advantage you own.

7. DocuXplorer Configuration Utility - After installing the Advantage Database Server, you will be presented with the DocuXplorer Configuration Utility. This utility allows DocuXplorer to conserve computer resources on your server. To configure DocuXplorer resources properly:

- Enter the number of users to the "Number of Licensed Users" Field.
- Enter the number of Cabinets a user would normally have opened in the Library.
- Click the 'Apply' button.
- Wait for the progress window to disappear before proceeding.

8. After the install has completed, make copies of the ADS.ini, and DocuXplorer.ini files located in the "..\DXDocs\DX4EInstall.bak\DocuXplorer" folder and place them in the "..\DXDocs\DX4EInstall\DocuXplorer" folder.

If you would like a technical support representative to provide hands-on assistance and you do not have a Super Support contract, please purchase Level 2 phone support at www.docuexplorer.com: Select Purchase, Phone Support, Level 2 Support.

If you have a license for DocuXplorer's Import Engine, make copies of the DXImportJobs.dat and DXImportEventLog.bin located in the "..\DXDocs\DX4EInstall.bak\DocuXplorer" folder and place them in to the "..\DXDocs\DX4EInstall\DocuXplorer" folder.

You can remove the "DX4EInstall.bak" directory once you have successfully tested each DocuXplorer workstation.

9. Client install:

- Please login to the workstation using your Administrator account. Uninstall all prior versions of DocuXplorer via the Add/Remove program menu
- Delete any DocuXplorer PDF print drivers.
- Run the install from "?:\DXDocs\DX4EInstall\Install.exe" and select DocuXplorer Client.

- If you have any problems with the uninstall process, visit our Knowledge Base Article entitled, "How to uninstall any version of DocuXplorer," at <http://www.docuexplorer.com/Support/Knowledge-Base>. To install the workstation, follow the Knowledge Base Article entitled, "How do I install the Enterprise or Small Business Workstation."

10. Registration Information: DocuXplorer retains your activation code, so there is no need to re-register your product.

11. Firewalls - If you have an Internet connection, allow DocuXplorer on the workstation to communicate through any firewalls so that we can inform you of any available updates and give you the choice to automatically download and install. On the server, enable the service Ads.exe to communicate internally via the default port of 6262.

12. Antivirus Software - Exclude all DocuXplorer database files from your Antivirus Software auto-protect process. Exclusions specify the files that should not be scanned by file name extension or by specific file name. File extensions to exclude are .ADT, .ADM, .ADD, .AI, .AM, .ADI and .TMP.

Indexing Software - Exempt the DocuXplorer database files from being constantly indexed by software like Google Desktop, Yahoo Desktop, or MSN Desktop.

Version End-of-Life Notice:

All versions of Sybase Advantage Version 8 or prior are no longer supported by Sybase. DocuXplorer will provide limited support for Sybase Advantage Version 8 for Windows 2003 until April of 2011. We recommend that all clients email sales@docuexplorer.com or phone (888) 246-9696 to upgrade their Sybase product to the latest version in order to maintain compatibility with DocuXplorer's Small Business and Enterprise editions. This is a direct purchase from Sybase and has nothing to do with your DocuXplorer licenses.

If you experience any problems with your DocuXplorer, contact technical support via email: support@docuexplorer.com. Please indicate in your email if you have phone-based Super Support so we can prioritize your request.